



UNITING THE BOATING COMMUNITY TO
BENEFIT CHILDREN

SEPTEMBER 12, 2020

Silent Auction

Frequently Asked Questions

1. HOW DOES THE SILENT AUCTION WORK?

You can bid and win from anywhere in the world at this year's all-remote, virtual silent auction with mobile bidding! Just register on the auction site and you will receive a text with a link to view all auction items. Use your smartphone, tablet or desktop computer to keep up with the status of your bids and continue bidding until the auction closes.

2. HOW DO I PARTICIPATE IN THE ONLINE AUCTION?

Get started online through this auction page. Avoid any delays in placing bids by registering with the auction site—and adding a credit card to your account—before online bidding begins.

3. HOW DO I START BIDDING?

Once you are registered, browse silent auction items by clicking the VIEW ITEMS button on the homepage. Click an item to view its detailed description and to place your bid.

You can choose to set up an Auto Bid, allowing the GiveSmart platform to continue to keep you in the running until you win or are outbid. The auction software automatically raises your bid by a predetermined increment until it reaches your designated maximum bid.

A credit card is required to place a bid—but cards will only be charged for winning bids. You can choose to pay immediately, or all outstanding balances will be charged at the conclusion of the event.

4. I PARTICIPATED IN THE SILENT AUCTION LAST YEAR ... DO I NEED TO REGISTER?

All you need to do is to sign in with your previous username and password! If you can't remember your login credentials, click "Forgot Username or Password" and follow the prompts. We are glad to have you back!

5. HOW DO I COLLECT AN ITEM I'VE WON?

Items will not be shipped or mailed. A Chicago Yacht Club staff member will contact you to coordinate pick-up of your items from CYC Monroe Station. If you have questions in the interim, contact Chicago Yacht Club at membership@chicagoyachtclub.org.